



**\*Camp Whatchamacallit recommends that valuables such as electronic devices, iPhones, cellphones, personal gaming devices/games (Nintendo Switch), etc. be left at home. The Works and Camp Whatchamacallit is not responsible for lost or stolen items.\***

### **Hygiene & Handwashing**

- Hand sanitizer will be available for general use throughout the facility.
- Parents/Guardians need to ensure that their child knows how to wash their hands effectively, staff will oversee hand washing but their role will not be to teach the participants.
- Parents/Guardians must be available to come pick up their child should they refuse to wash their hands as required.
- Regular handwashing/bathroom visits will be part of the daily routine.
- Handwashing will take place before and after each snack and lunchtime and after each washroom visit.
- The use of personal hand sanitizer throughout the day will be left up to each camper.
- As per Day Camp Guidelines, all children must be fully toilet trained; able to independently wash their hands and feed themselves as, parents/guardians will not be permitted to enter and leave the program area to tend to personal care needs.

### **Illness**

- If for any reason your child will be absent, please contact us and leave a voice mail at (709) 864-4422.
- Children must stay home if they feel sick (fever, sore throat, cold symptoms, headache, diarrhea, vomiting).
- Parents/guardians must ensure that you list your child's underlying health conditions and or are presently symptomatic due to allergies.

### **Medications & Allergies**

- If your child requires medication, has allergies or any medical condition or if there are any medical concerns or issues that we need to be aware of, include this information at time of registration
- Prescription medication must be in its original container with the physician's instructions on the label, and your child must be able to take the medication themselves once instructed to do so. Over the counter medication will not be administered.

### **Credit/Refund Policy - Medical Reasons Only:**

- Refund/credit requests will not be processed without original receipt of payment and medical note .
- Refund/credit application forms are available at the Field House or Aquarena Customer Service Desks.
- Completed forms must be passed into the Field House Desk with your medical note and receipt.
- No refund or credit will be issued if we receive your application after the second day of each weekly camp.
- Credits and Refunds will be subject to a \$10 administration fee plus the cost of days received/or passed up to the refund/credit application submission date.
- Please allow 30 days for processing of refunds/credits.